

Southwest Import District

The Southwest Import District is responsible for providing coverage for all imported FDA-regulated commodities entering the United States through ports of entry along the 11 states of the Southwest Region. SWID also provides coverage for the entire 1,969-mile international United States-Mexico border from Brownsville, TX, to San Diego, CA.

Dallas Texas District Office

North Central Expressway, Suite 300
Dallas, Texas 75204-3128

District Director: Todd Cato
Director of Investigations: Stacy Below
Director of Compliance: Elizabeth Waltrip
Import Program Manager: Mary Reed

General Phone: (214) 253-5200
General Fax: (214) 253-5316

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned.

*Compliance Branch: If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your legal notice. If you do not yet have your legal notice, the following group email addresses may be used:

Dallas, Texas: ORASWIDDALLASCOMPLIANCEOFFICERS@fda.hhs.gov
Laredo, Texas: ORALAREDOCOMPLIANCEOFFICERS@fda.hhs.gov
Otay Mesa, California: ORACA-AZCOMPLIANCEOFFICERS@fda.hhs.gov

*Electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>

The status of a sample collection may be checked using the following email address:
swidsamplestatus@fda.hhs.gov

Major ports are Otay Mesa, Calexico, San Luis and Nogales.

Major ports are Laredo, Pharr, McAllen, Brownsville and Rio Grande.

Major ports are Dallas, Houston, San Antonio, El Paso, Denver, Salt Lake City and St. Louis.

Dallas Texas Office:

Supervisory Investigator: Toby Hill

Ports Covered:

2003 Little Rock, Arkansas
2407 Albuquerque, New Mexico
3303 Salt Lake City, Utah
3307 Denver, Colorado
3382 Natrona County Int'l Airport, WY
3512 Omaha, Nebraska
3513 Des Moines, Iowa
4501 Kansas City, Missouri
4502 St. Joseph, Missouri
4503 St. Louis, Missouri
4504 Wichita, Kansas
4505 Springfield, Missouri
4506 Chesterfield, Missouri
5501 Dallas- Ft Worth, Texas
5502, Amarillo, Texas
5503 Lubbock, Texas
5504 Oklahoma City, Oklahoma
5505 Tulsa, Oklahoma
5506 Austin, Texas
5507 San Antonio, Texas
5582 Midland Airport, Texas

General Phone: (214) 253-5330
Gen Fax: (214) 253-4998
Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the Dallas Compliance staff.

Calexico California Resident Post:

Supervisory Investigator: Maximiano Perez

Ports Covered:

2507 Calexico, CA

2503 Calexico, CA, Non-Commercial Port

General Phone: (760) 768-2590

General Fax: (760) 768-2589

Operational Hours: 8:00 am - 5:00 pm Monday - Friday

Compliance support for this Resident Post is provided by the Otay Mesa Compliance staff.

El Paso Texas Resident Post:

Supervisory Investigator: Trinidad Barreras

Ports Covered:

2401 El Paso, Texas

2402 El Paso, Texas

2403 Presidio, Texas

2404 Fabens, Texas

2406 Columbus, New Mexico

2407 Albuquerque, New Mexico

2408 Santa Teresa, New Mexico

2481 Santa Teresa, New Mexico Airport

General Phone: (915) 771-7790

General Fax: (915) 772-2588

Operational Hours: 8:00 am - 5:00 pm Monday - Friday

Compliance support for this Resident Post is provided by the Dallas, Texas Compliance Branch.

Houston Texas Resident Post:

Supervisory Investigator: Michael Valenzuela

Ports Covered:

2101 Port Arthur, Texas

2102 Sabine, Texas

2103 Orange, Texas

2104 Beaumont, Texas

5301 Houston, Texas

5306 Texas City, Texas

5309 Houston International Airport, Texas

5310 Galveston, Texas

5311 Freeport, Texas

5313 Port Lavaca, Texas

General Phone: (713) 293-1410

General Fax: (713) 293-1446

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Houston Airport Texas Resident Post

Supervisory Investigator: Michael Valenzuela

Ports Covered:

2101 Port Arthur, Texas

2102 Sabine, Texas

2103 Orange, Texas

2104 Beaumont, Texas

5301 Houston, Texas

5306 Texas City, Texas

5309 Houston International Airport, Texas

5310 Galveston, Texas

5311 Freeport, Texas

5313 Port Lavaca, Texas

General Phone: (281) 821-2586

General Fax: (281) 443-0866

Operation Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the Dallas, Texas Compliance staff.

Laredo Texas Resident Post:

Laredo, Texas (Field Office) has four International bridges; two of them handle private own vehicles, another is dedicated exclusively for commercial traffic and the other, located 21 miles north of Laredo on Mines Rd. processes both private own vehicles and commercial traffic. The Laredo Resident post also oversees the operation of International Bridge located in Eagle Pass and Del Rio, Texas. Laredo R/P also oversees the seaport of Corpus Christi, Texas.

Supervisory Investigator: Manuel Lopez (Lincoln-Juarez Bridge II)

Ports Covered:

2304 Laredo, Texas

2303 Eagle Pass, Texas

2302 Del Rio, Texas

5312 Corpus Christi, Texas

General Phone: (956) 721-4610

General Fax: (956) 721-4624

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Supervisor Investigator: Homero L. Garza (World Trade Bridge)

General Phone: (956) 721-2449

General Fax: (956) 729-0997

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the Laredo, Texas Compliance staff situated at the Village Plaza Building Laredo, TX.

Nogales Arizona Resident Post:

Supervisory Investigators: Adrian H. Garcia, Warren Savary

Ports Covered:

2601 Douglas, AZ
2602 Lukeville, AZ
2603 Naco, AZ
2604 Nogales, AZ
2606 Sasabe, AZ
2608 San Luis, AZ

General Phone: (520) 285-5440

General Fax: (520) 285-5479

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the Otay Mesa Compliance staff.

Pharr Texas Resident Post:

Supervisory Investigator: Emilio Escobar

Ports Covered:

2301 Brownsville, Texas
2309 Progreso, Texas
2305 Pharr, Texas
2307 Rio Grande City, Texas
2310 Roma, Texas

General Phone: (956) 702-2591

General Fax: (956) 782-1808

Operation Hours: 8:00 a.m. - 4:30 p.m.

Compliance support for this Resident Post is provided by the Laredo, TX Compliance staff.

Otay Mesa California Resident Post:

Supervisory Investigators: Tammy Milks, Ruth Hoskins, Virginia Darenkamp

Ports Covered:

2501 San Diego, California

2506 Otay Mesa, California

2505 Tecate, California

2504 San Ysidro, California, Non-Commercial Port.

General Phone: (619) 941-3678

General Fax: (619) 941-3701/3702

Operation Hours: 8:00 a.m. - 4:30 p.m.

Compliance support for this Resident Post is provided by the Otay Mesa Compliance staff.